

Learner Feedback Form (TELC delivery)

Course Title CERT II Hospitality (Safe Food Handling).
Delivery Site Buchan
Teacher(s) Name(s) Linda Austin (Federation Training).

Instructions: For each statement below, use a black or blue pen to colour in the circle corresponding to the most suitable answer. Choose **Not Applicable** if the question does not relate to this subject.

33% agreed & 67% strongly agreed that they clearly understood the requirements of this subject

33% agreed & 67% strongly agreed ,the pace of the teaching was suitable for them

50% agreed & 50% strongly agreed that the teaching strategies used were suitable for the subject.

50% agreed & 50% strongly agreed the teaching strategies used were suitable for them.

50% agreed & 50% strongly agreed that they liked the way the subject was delivered.

Accessing this course in my community is the only way I would be able to do this course – **50% agreed 33% disagreed & 17% neither agreed or disagreed** with this statement.

83% agreed & 17% strongly agreed the teacher had a good knowledge of the subject area

The facilitator(s) helped me when I needed it **67% strongly agreed & 33% agreed**

The audio – visual materials were clear and easy to follow **16.5% agreed 67% disagreed & 16.5% neither agreed or disagreed.**

33% agreed & 67% strongly agreed there was a good balance in this subject between theory & practice

33% disagreed 16.5% strongly disagreed, 16.5% neither agreed or disagreed whilst 16.5% strongly agreed that the audio- visual materials were useful to their learning.

16.5% strongly agreed they enjoyed learning with the TELC technology **16.5% neither agreed or disagreed** whilst **50% disagreed** they enjoyed learning with TELC technology .**17% Did not answer**

33% agreed & 50% strongly agreed they would like to do more training this way. **17% did not answer**

33% agreed & 33% strongly agreed they would not have been able to complete the activities without the help of an on- site facilitator whilst **16.5% neither agreed or disagreed** with this statement & **16.5%** did not answer

20% agreed & 50% strongly agreed they would recommend accessing PD this way to others in their community

I would like to do more training online -**16.5% agreed 50% strongly agreed, & 16.5% neither agreed nor disagreed. 16.5%** did not answer the question

33% disagreed they would need more computer skills to benefit from online training whilst **33%** agreed they would need more computer skills & **16.5%** neither agreed or disagreed & **16.5%** did not supply an answer

50% agreed and 33% strongly agreed the facilities were suitable for this subject. **17%** did not supply an answer

33% agreed & **33%** strongly agreed that the equipment needed for the class was available. Whilst **16.5%** disagreed the equipment need for the class was available & **16.5%** neither agreed or disagreed

17% agreed **83%** strongly agreed they gained useful skills and knowledge in this subject.

Overall **66%** found this way of accessing training to be excellent & **33%** found it to be very good

What worked well? having a presenter there was helpful when internet wasn't available
Most of the aspects except for the telecommunication problem
The room/teacher was fantastic

What do you think could be improved? Internet connection
The audio video connection
Technology problems

What other courses would you like to do? Responsible service of gambling/alcohol
Childcare Certificates
Short Courses

Comments:

Despite technology glitches the team did everything to carry on and proceed- Good Job
Enjoyable Day