

## Learner Feedback Form (TELC delivery )

**Course Title** Facebook Short course  
**Delivery Site** Heyfield  
**Teacher(s) Name(s)** Junita Lyon. Mandy Billingsley and  
Katt Matthews

**Instructions:** For each statement below, use a black or blue pen to colour in the circle corresponding to the most suitable answer. Choose **Not Applicable** if the question does not relate to this subject.

60% agreed & 40% strongly agreed the pace of the teaching was suitable for them

40% agreed & 40% strongly agreed the teaching strategies used were suitable for them.  
20% either agreed or disagreed with this statement.

20% agreed & 80% strongly agreed that they liked the way the subject was delivered.

Accessing this course in my community is the only way I would be able to do this course –  
100% strongly agreed

The teacher had a good knowledge of the subject area 20% agreed & 80% strongly agreed

The facilitator(s) helped me when I needed it 60% strongly agreed 20% agreed & 20%  
neither agreed or disagreed

The PPT materials were clear and easy to follow 20% agreed 80% strongly agreed

The audio visual materials were clear and easy to follow 20% agreed 80% strongly agreed

20% agreed & 60% strongly agreed the audio- visual materials were useful to their  
learning- 20% Did Not Answer

I enjoyed learning with the TELC technology 20% agreed 80% strongly agreed

I would like to do more training this way 20% agreed & 80% strongly agreed

20% agreed & 80% strongly agreed & they would not have been able to complete the  
activities without the help of an on- site facilitator

20% agreed & 80% strongly agreed they would recommend accessing training this way to  
others in their centre

I would like to do more training online -20% agreed 60% strongly agreed, & 20% neither  
agreed nor disagreed.

20% agreed & 60% strongly agreed they will need more computer skills training to benefit  
from online training. 20% answered N/A

**20%** agreed & **80%** strongly agreed that the equipment needed for the class was available.

**40%** agreed & **60%** strongly agreed they gained useful skills and knowledge in this session.

**Overall 60%** found this way of accessing training to be excellent, **20%** found it to be very good

Questions:

**What worked well ?–**

all of it

The pace could be suited to the group

**What do you think could be improved?**

The microphone capability

**What other courses would you like to do?**

Whatever is available?

Childcare Certificates

Short Courses

**Comments:**

Huge success flexible & relaxed learning

Enjoyed it will join more

Enjoyed the course