

Getting into Hospitality

A course designed for learners as a taster to finding out...Is Hospitality the industry I am interested in working in?

This course focusses on developing knowledge in the structure of the hospitality industry and of the relationship with crossover industries such as tourism. It develops knowledge in legal and ethical responsibilities in the workplace and technology as applied in the hospitality industry.

It informs participants of employment pathways that exist and develops skills for further education. Participants will join in TELC video conference sessions whilst having local face to face support. This course will also involve a field trip to a local hospitality establishment.



Dates:

Term Two 2015
5 TELC Sessions

Locations:

[Heyfield Community Resource Centre](#)

5 George St, Heyfield VIC 3858

[Mallacoota Neighbourhood House](#)

Cnr Mattsson Street and Genoa Road, Mallacoota

[Federation Training Morwell](#)

Monash Way, Morwell VIC

[Federation Training Bairnsdale](#)

48 Main Street, Bairnsdale

Course Overview:

This course will provide an overview of and introduction to the hospitality industry. Topics to be covered will include:

- exploring the types of jobs and careers available in the hospitality industry
- learning about good quality customer service

- gaining an understanding of common hospitality compliance requirements
 - examining the use of technology in the hospitality industry
 - developing an understanding of what is required to work in the hospitality trade
 - developing teamwork and employability skills
- Participants will also complete a personalised learner plan.

Employment Prospects:

Kitchenhand

Kitchen attendant

Food and beverage attendant

Entry Requirements:

Have a desire to work in the hospitality industry and commitment to attend all sessions

Course Cost:

\$50 SPECIAL PILOT PROJECT PRICE

How to Apply:

Bookings can be made by calling Heyfield Community Resource Centre 5148 2100 or email coordinator@heyfield.net